## **Public Concerns/Complaints about Policies**

Recognizing that is important for patrons/citizens to have access to a predetermined process to indicate dissatisfaction with school district policies and regulations and resolution of the expressed dissatisfaction, the following complaint policy concerning policies has been adopted by the Board of Education.

Adherence to this complaint policy and the accompanying procedures shall permit patrons access to the Board as the final step of the policy. It is hoped that most if not all complaints could be resolved satisfactorily prior to an appearance before the Board.

This policy and the accompanying procedures relate to individual complaints rather than group complaints although complaints of a similar nature affecting more than one individual may be grouped together by more than one individual for processing.

Complaints shall not be directed to Board of Education members either individually or collectively except as indicated in the accompanying procedures.

Adopted May 24, 1988

Highland-Weld RE-9 School District, Ault, Colorado